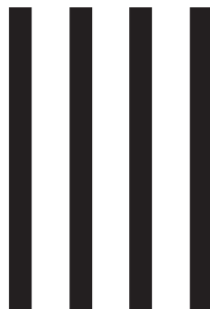




BDT Limited
 P O Box 30772
 Lower Hutt

Business Reply Post Authority No. 3719
 LOWER HUTT



Mitsubishi's LCD projectors are designed to offer years of reliable operation. However, in the unlikely event your projector should not operate properly, a free loan projector will be shipped to you over-night for delivery the next business day. The Emergency Roadside Assistance Program runs concurrently with Mitsubishi's Double Diamond two-year limited warranty and is offered free of charge to customers.

Emergency Roadside Assistance

Eligibility

All customers (end-users) who have purchased a qualifying Mitsubishi projector and are within their two-year warranty. All end-users are required to fill out and return the warranty card supplied with each projector in order to qualify for this warranty. Failure to do so will reduce the warranty period to 12 months and void the 24 hour replacement program. Please read the warranty card carefully to find out what we cover. For more information call our technical support line at 0800 Service (0800 737 842).

Features

- Two-year free delivery of a loan projector shipped within 24 hours and sent next business day delivery.
- The failed projector will be picked up at the same time the loan unit is delivered, eliminating the need for you to ship the unit back to the manufacturer through your supplier, saving you valuable time and money. Loan units are subject to availability and may differ from your original purchase.
- The loan projector will be supported by the remaining warranty period of the failed unit, backing our commitment to provide high quality, feature rich projectors at the greatest value.
- Additional service options are available. Please contact our technical support department for details.

Products Covered

Models from LVP-X200E onwards.

Guidelines

- The customer must supply proof-of-purchase, such as a copy of an invoice(s) from his/her supplier.
- Upon the failure of a Mitsubishi projector, the end-user contacts BDT Ltd. directly to request assistance. BDT Ltd. will establish if the failure is due to a finger fault or genuine manufacturers defect. In the case of a defect, a loan unit will be shipped within 24 hours and the failed unit will be picked up at the same time. Once the failed unit is repaired, it will be returned and the remaining warranty will remain intact. At the same time the loan unit will be collected.
- Master Card or VISA is required as a security deposit hold for the return of the loan unit. Loan units not returned will be charged to your credit card. If loan units are returned physically damaged, or repaired units returned with No Problem Found, or with missing accessories, associated costs will be charged to the credit card.
- Should a Mitsubishi projector fail during the first 30 days of usage, the unit is considered DOA (Dead on Arrival). DOA's are replaced through your supplier.
- The ERA Program is operational during business hours only from Monday to Friday, 8:30am to 5:00pm. For assistance outside these hours, please contact your supplier.



www.bdt.co.nz

HEAD OFFICE 1 Parliament Street, Lower Hutt PO Box 30-772 Phone 04 560 9100 Fax 04 560 9130
 AUCKLAND Unit 1, 4 Walls Road, Penrose PO Box 12-726 Phone 09 526 9340 Fax 09 526 9369
 CHRISTCHURCH Suite 2, Level 1, 37 Mandeville Street PO Box 1 6 0 4 Phone 03 341 7052 Fax 03 341 7054

www.projectors.co.nz



Please complete and keep with the original purchase docket.

Owner's name

Address

City

Model No. Serial No.

Date of Purchase Invoice/Docket No

Dealers Name

Address

City

You must register your purchase with BDT Ltd on 0800 737 842 to activate this warranty.

Registration Number

RECORD OF INSPECTION & MAINTENANCE SERVICES

Installer:			
Service Due Date	Date Serviced	Agent	Signature of Service Agent
12 Months or 1500 Hours			
24 Months or 2500 Hours			

OWNER RESPONSIBILITY: Before you request repair to the product under this Warranty please check the following to save money. Faults not covered by this warranty will be at the owners cost.

POWER: Check that the power plug is pushed in and the power is switched on. If there is still no power, check whether there is power at the point by using another appliance.

USER CONTROLS: Ensure that they are set in accordance with instructions in Owner's Instruction Manual.

INSTALLATION: Make sure that the product is correctly installed.

OBSTRUCTIONS: This warranty does not cover problems caused by dirty air filters, air flow obstruction of the cooling fan, leaves, dust, vermin or foreign objects blocking vents and intakes. These are important points to keep under observation and should be checked regularly. Smoke and dust can cause damage to the projector. Make sure the projector is located in a smoke free environment. Regular checks for and clearance of obstructions are owner's responsibility.

RELOCATION: This warranty does not cover the relocation or re-installation and set up of the product.

1. This Warranty:

- a) covers the product(s) described above against labour and faulty materials for a period of 24 months or 2500 hours (whichever comes first) from the date of purchase provided yearly service checks and maintenance have been completed by an authorised Mitsubishi Electric service dealer and the appropriate documentation on previous page is completed. These service checks are at the owners cost.
- b) covers replacement parts and repair labour provided under this Warranty for the remainder of the period of warranty for the product into which they are incorporated or applied.
- c) only covers the product if purchased in and located in New Zealand.
- d) does not cover any consumables including accessories and/or air filter supplied with the product unless such item is shown to be defective when the product is first purchased by the end user.
- e) projector lamps are covered under warranty provided the lamp fails under 200 hours within 90 days from the date of purchase. Installation and removal costs are not covered under warranty.
- f) does not cover any damage to paint work, metal work, or finished trims of the product caused by weathering, atmospheric fallout, hail, salt or other corrosive residue.
- g) the full warranty terms are available to the ORIGINAL OWNER only.

2. This warranty will not apply if:

- a) the product is damaged by the use of an accessory not supplied by BDT Ltd.
- b) the product is damaged by the use of a consumable which is not supplied by BDT Ltd. or its recognised agent and which consumable is not of an equivalent standard and quality.
- c) the product is damaged by exhausted, leaking or used batteries or fails to function correctly as the result of the use of such batteries.
- d) the product case is opened by a person other than a Mitsubishi Electric authorised dealer.
- e) the product is damaged by the incorrect use or installation of any consumable.
- f) the product is damaged by a failure to check and clear obstructions in both indoor and outdoor sections of the product, including the air filters and vents.

- g) the product is installed in a movable dwelling eg caravan or boat.
- h) the product is installed in a salty, dusty, smoky or sulphurous environment. Please refer to the User Manual for more info.
- i) the product is used for a purpose other than projecting data or video images.
- j) the product is damaged or repairs are needed as a consequence of faulty installation or application. This is the responsibility of the installer.

3. Under this warranty:

- a) product defects covered by this Warranty will be, repaired by BDT Ltd. or, at the option of BDT Ltd. the product will be replaced. (Contact BDT Ltd. for details).
- b) Whenever possible, the product should be returned in its original carton and packing or alternatively in packing sufficient to ensure no damage to the product. BDT Ltd. will not accept responsibility for damage to the product caused by unsuitable or inadequate packing.
- c) the owner is responsible for all travelling and transport costs if the owner requests any repair to be performed at premises outside areas normally serviced by BDT Ltd.
- d) the owner is responsible for providing reasonable and safe service access to the product. This Warranty does not cover any costs or additional labour associated with gaining access to the product installed in restricted access or high locations.
- e) the owner is at all times responsible for the repair defects caused by accidental or intentional damage, improper voltage, fire, misuse, abuse, neglect, alterations by or negligence of the consumer, incorrect or incomplete installation or operation by the consumer, Acts of God, vermin or foreign matter entering the product eg dirt and moisture. The OWNER RESPONSIBILITY list is provided to help in this regard. Refer to Owner's Instruction Manual for operation and other information.

4. For repair of the product under this Warranty:

- a) BDT Ltd. should be contacted within thirty days of the fault developing. Call 0800 737 842.
 - b) this Warranty with the original purchase docket must be presented to BDT Ltd.
5. Various warranties or conditions may be implied or obligations may be imposed on BDT Ltd. by provisions of the Consumer Guarantees Act and other laws in force in New Zealand. If any such provision applies then, to the extent permitted by law and to the extent that this Warranty is given in addition to such warranties or conditions, any liability under this Warranty is expressly limited to:
- a) in the case of products, the replacement of the product, the payment of the cost of replacing the product or of acquiring an equivalent product, at the election of BDT Ltd; and
 - b) in the case of services, supplying the services again or the payment of the cost of having the services supplied again, at the election of BDT Ltd.

6. This is the only Warranty given by BDT Ltd. on this product. No other person or non-statutory organisation is authorised by BDT Ltd. to vary the provisions and conditions of this Warranty.

7. **NOTE:** For any operational or installation issues please call your authorised Mitsubishi Multimedia Projector Dealer.



Mr. Mrs. Ms. Dr.

First Name Last Name

MI.

Company Name

Street / P.O. Box

Extra Address (Building)

City

Telephone Number: Extension

Fax Number: Email:

Model Name Purchase Date

Product Serial Number Day Month Year

Part Number / Model Number

Purchased from (Name of Dealer)

Location: City

Your privacy is important to us. This information will not be shared or sold to any other company. Thank you for your response.

Tick here if you don't want to receive updates.

Please fill this form out to validate your Warranty and for Manual Updates.

1. Where did you learn about the product purchased?
 Advertisement Trade Show
 Magazine/Paper Sales Rep
 Corp. Spec. Existing User
 Dealer/Integrator Other
 MIS/DP Recommendation Website

2. For this purchase your role was: (mark all that apply)
 The Decision Maker Authorized Purchase
 Influenced Decision End User
 Recommended Purchase

3. Which function best describes your job title?
 Purchasing Mgt.
 Executive Mgt.
 Other Mgt.
 Senior Mgt.
 Technical Mgt.
 Service Mgt.
 Sales/Marketing Mgt.
 Other

4. What other display product sizes might you be interested in?
 15" 21" 40"+
 17" 26"-29"
 19" 36"-39"

5. If you plan to purchase additional display product in the future, what would be the time frame?
 Less than 6 months 6-12 months No Plans

6. What were the most important factors for purchasing this projector? (mark up to 4)
 Mitsubishi Quality Ease of use
 Product Reliability Appearance
 Features/Performance Price
 Mfg. Technical Support Warranty
 On an Approved List Prior Monitor Use
 Service

7. What were the most important features for purchasing this Mitsubishi projector? (mark all that apply)
 Screen Resolution/Size Enclosure Size
 Screen Performance Easy Setup
 Connectivity

8. What is the most commonly used resolution standard? (mark all that apply)
 PC:800x600 Workstation:1280x1024
 PC:1024x768
 MAC:800x600
 PC:1280x1024
 MAC:832x624
 PC:1600x1200
 MAC:1024x768
 Workstation:1024x768
 PC:640x480
 Workstation:1152x900
 Other

9. Which of the following best describes your company?
 Home / Office Use Service
 Non-Profit / Educational Manufacturing
 Government Financial Services
 Medical/Services Legal

10. Which of the following applications will you use with your Mitsubishi projector? (mark all that apply)
 Word processing Computer Art
 Windows/GUI Entertainment Games
 Business Graphics Educational
 Presentation Graphics Training
 Hi-Res. Graphics & Design Multi-media
 Desktop Publishing Photo Finishing
 Home / Personal Use Colour Prepress
 CAD/CAM/CAE Document Imaging
 Database Management Networked Applications
 Spreadsheet Analysis

11. How many employees at your location?
 1-5 101-500
 6-49 501-999
 50-100 1000+

12. How many of the following PC's are at your site?
 IBM Compatible Power PC Mac Compatible Workstations

13. This is a purchase.
 Other Mitsubishi products Upgrade/Replace
 First-time Mitsubishi Add-on
 Replacement of other brand